

The Caledonia Housing Group

Annual Assurance Statement 2024



In the preparation of this statement of assurance, the governing bodies of the Caledonia Group have assessed our compliance with the regulatory requirements and standards set out in section three of the Scottish Housing Regulator's Regulatory Framework.

Members of Caledonia Housing Association's Management Board and Cordale Housing Association's Management Committee have scrutinised an evidence bank which includes our policy framework; performance and financial information; improvement and implementation plans from working groups and sub-committees; internal and external audit reports; and reports from other external advisors.

Our assessment of compliance has also considered risk-based thematic reviews of three key areas deemed significant to the Group's operations, namely; Tenant and Resident Safety, Stock Quality, and Development.

The Management Board of Caledonia Housing Association, and the Management Committee of Cordale Housing Association confirm our compliance with the:

- Regulatory Requirements and the Standards of Governance and Financial Management, as set out in section three of the Regulatory Framework.
- Relevant standards and outcomes of the Scottish Social Housing Charter.
- Statutory obligations relating to tenant and resident safety, housing and homelessness, and equalities and human rights.

Tenant and resident safety

The governing bodies recognise the critical importance of safeguarding tenant and resident safety. We have a comprehensive framework for reporting our performance, with regular reports and briefings from senior management to our governing bodies that demonstrate our effective management of risks in these areas. We have completed the programmes for Electrical Installation Condition Reports (EICRs) and interlinked smoke and heat detectors referenced in last year's Annual Assurance Statement and are fully compliant. We have a robust programme of internal audit which provides professional external scrutiny of our processes and performance, including our management of tenant and resident safety. We are therefore assured of our compliance with all relevant safety requirements in relation to:

- Gas safety
- Electrical safety
- Water safety
- Fire safety
- Asbestos
- Damp and mould, and
- Lift safety

The Group maintains a comprehensive policy framework establishing key responsibilities for assessing and managing risks to tenant and resident safety, and has programmes in place to conduct all relevant safety inspections.

Continuous Improvement

The Caledonia Group has adopted an approach to compliance based on continuous improvement, and we have agreed an improvement plan for 2024/25 which we will monitor on a quarterly basis at our respective Management Board and Management Committee meetings.

Compliance Status

We have not identified any areas of non-compliance as part of our regulatory compliance assessment.

As a Management Board and Management Committee, we recognise that we are required to notify the Scottish Housing Regulator of any changes in our compliance during the course of the year and are assured that we have effective arrangements in place to do so.

This statement is provided for, and on behalf of, the Caledonia Housing Association Group. A Short Life Working Group have considered the contents of this statement, and each of the governing bodies in the Group have approved it.

I have been authorised by the respective governing bodies to sign this Annual Assurance Statement on behalf of the Group.

Signed:

Date:

Chair of Caledonia Housing Association